



YACHT HAVEN CONDOMINIUM ASSOCIATION
340 Pinellas Bayway
Tierra Verde, Florida 33715

QUALITY
MANAGEMENT
SERVICES

August 12th, 1993

Glendale Painting Corporation
4897 W. Waters Ave. Suite E
Tampa, Florida 33634
Attention: Rick Sendker, President
Dear Rick,

I have been the president of Yacht Haven Condominiums for almost eight years, and have been directly involved with many projects and have dealt with a number of contractors. Many of these projects, turned out to be "bad experiences", either because of shoddy workmanship, inferior materials, or an "I don't care attitude", with an un-willingness to co-operate. None of these qualities existed with Glendale. In fact, it was quite the contrary!

From the very beginning of this project, I was pleased and impressed with Glendale's co-ordination, co-operation, and the complete thoroughness in the preparation work, before any actual painting was done. The attention to every detail, was a pleasant surprise, that I have not experienced very often. Your people were always willing to accomodate any, and all requests that were made. (And you learned, early on Rick, that we were not easy.)

Enough said, except that we want you to truly know, that we are all very pleased with the quality of the job. We have had many compliments on the appearance of the building, not only from the unit owners, but from many of our neighbors on Tierra Verde, and service people who frequent out property. This is the first time in my eight years that I have heard so many "good" compliments, which is refreshing! Thanks again, Rick, for the very fine job, and I certainly will not hesitate to recommend Glendale Painting Corporation. I look forward to working with you again, in the future.

Sincerely,

Brad Fuller, President